

# Thuraya SeaStar

## QUICK START GUIDE



### USING THE SeaStar



1. Left Function Key
2. Right Function Key
3. Okay Key
4. 4-Way Navigation Buttons
5. Home Key
6. Clear Key
7. Handset (Ring tone speaker underneath)
8. Keypad(Alpha-numeric)
9. 2.4 inch 65K color TFT LCD Screen
10. Alert Button

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### Getting Started

Before proceeding, please refer to “SeaStar Installation Guide” and install the Thuraya SeaStar system and connect all the cables according

#### Installing the SIM card

The Thuraya SeaStar system requires a valid SIM card to access the satellite network and configure the settings of the Base Terminal

Follow these steps to install the SIM card:

1. Flip down the SIM card cover
2. With the SIM card's gold contact facing down, position the card as indicated and slide it into the slot
3. Ensure that the SIM card is correctly located
4. Close the SIM card cover

#### Connecting Antenna Unit

Two RF cables (25 meters each) are provided for connecting Antenna unit and Base Terminal.

Follow these steps to connect the antenna cables to the Base Terminal:



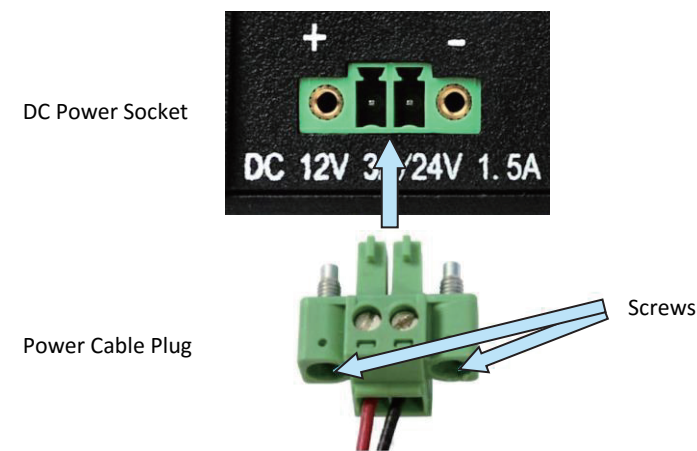
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1. Plug the two RF cables to the RF cable connectors on the Base Terminal
2. Lock the connector till it is properly secured to the Base Terminal

#### Connecting to DC Power Source

Follow these steps to connect the SeaStar Base Terminal to the ship's power source:

1. Insert the power cable plug to the Base Terminal DC power socket



2. Tighten the two screws indicated in the above figure to securely fasten the cable to Base Terminal
3. Connect the power cable to a DC power source (10.8V- 31.2V)

#### WARNING :

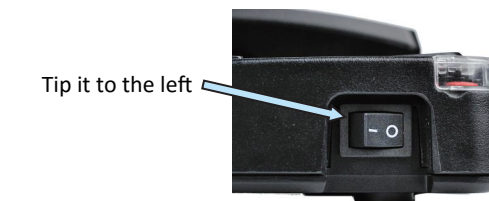
- RED wire: Positive DC Supply
- BLACK wire : Negative DC Supply

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### Power Up the SeaStar

#### Follow these steps to power up the SeaStar

- Follow these steps to power up the SeaStar



#### Making the first voice call

#### Note:

Before making a voice call, please make sure that:

- The Modem is initializing ( status indicator should be on) this shall be replaced by the modem is initialized ( status indicator) and then The Terminal is registered for CS (Voice) service ( status indicator) this shall then be replaced by signal strength indicator shown below.
- Signal strength could be usable ( status indicator should be on)
- The Thuraya SIM card isn't inside ( status indicator should be on)

#### Note:

If the security code open and user change another card or do not insert SIM card, SeaStar will turn into the protected mode and display like next figure.

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**Thuraya SeaStar**

SeaStar doesn't have the original SIM. Kindly replace and restart or contact customer care for support.

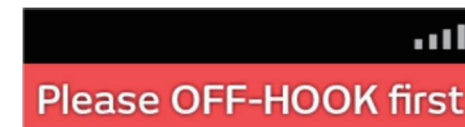
When these characters are displayed, that means no SIM card insert or insert wrong SIM card, please restore the original SIM card and restart SeaStar to go out of the protected mode.

#### Handset locking mechanism:

When placed on hook, the handset is locked onto the cradle. When going off-hook (picking up the handset from the cradle), please make sure to push the handset forward before lifting it off the cradle

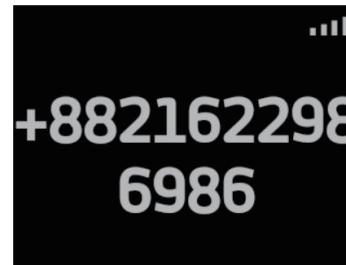
When you are replacing the handset, make sure it is locked onto the cradle

If dialing without OFF-HOOK, the screen will prompt with the next figure



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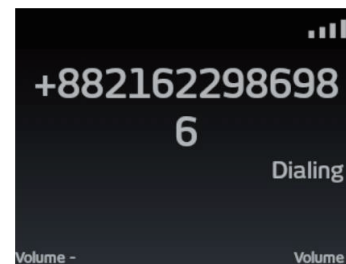
To make a call from the Base Terminal, dial



+<country code><phone number> and press **OK** key or wait for 4 seconds to start auto dialing

or

00 <country code> <phone number> and press **OK** key or wait for 4 seconds to start auto dialing



#### Note:

For voice calls and SMS, you may also use '+' by pressing and holding the **+\*** key instead of "00" at the beginning of dialed number string as an alternative('+<country code> <phone number>').

To end the call, re-place the handset on the cradle

To accept an incoming call, lift up the handset from the cradle

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#### Receiving a call

When there is an incoming call, the SeaStar terminal will:

- Ring
- The calling party's number will be displayed on the screen  
The corresponding name of contact will be displayed if the number is stored in the contacts

To answer an incoming call, Pick up the handset from the cradle or if connected the analogue phone.

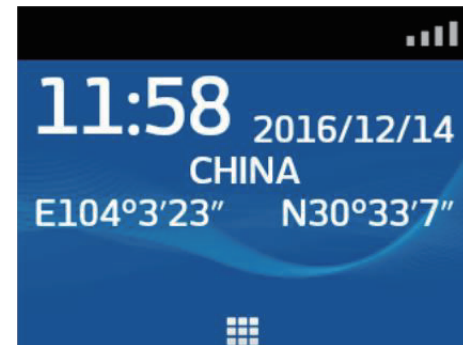
#### Adjusting volume during a call

Use Left **←** / Right **→** Function Key adjust the volume.

#### Sending the first SMS (Message)

Follow these steps to send the first SMS:

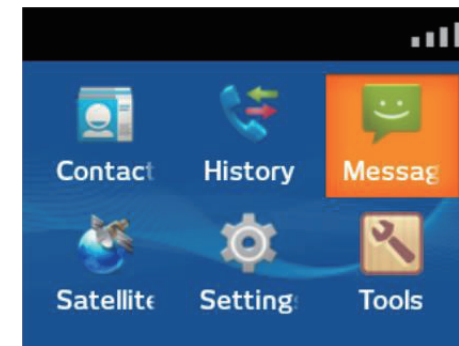
1. While in the Home screen, press the **OK** key or Left Function **←** key to enter the Main Menu



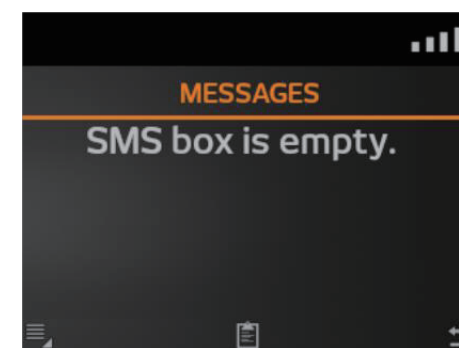
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2. The Main Menu will be displayed on the screen

3. Using the 4-Way navigation buttons, navigate to the Messages icon

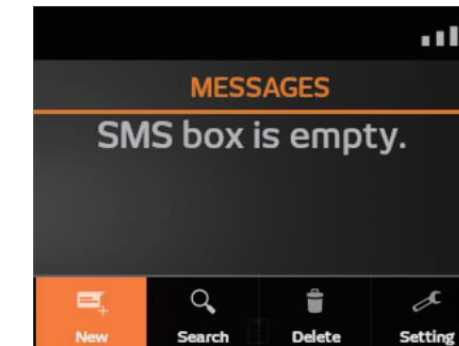


4. Press **OK** Key to confirm selection. The SMS Viewer will be displayed on the screen



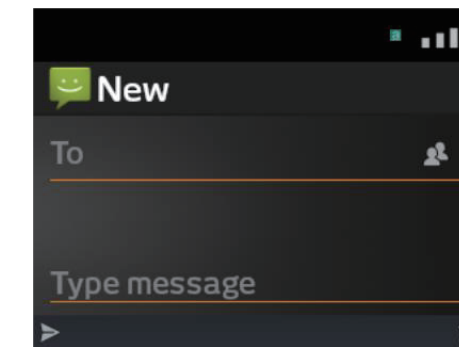
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5. Press Left Function **←** key to show the New Message option



6. Press **OK** Key into the SMS editing mode

7. Type in your SMS message using 4-Way navigation buttons and the alphanumeric keypad



#### Tips for add SMS contacts:

- To add a +, press and hold the **0\*** key.

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#### Tips for writing text:

- To add a space, press the **0\*** key.
- To quickly change the text input method when writing text, press repeatedly end check the indicator at the top of the display:
  - <a>: English input method
  - <123>: Numbers input
- To add a number, press and hold the desired number key.

#### Insert symbols to your message:

- To get a list of special symbols, press **+\***
- Using the 4-Way arrow key, navigate to the desired symbol.
- Press **OK** to confirm selection.

#### Clearing text:

- To clear text, press Clear key **↵** once to clear one character at a time.
- To clear the whole text entry, press and hold the Clear key **↵** to clear the whole text entry.

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