

Thuraya Telecommunications Company

Guide for Thuraya Voyager & Orion Upgrader

March 2016

Welcome to the Installer for Thuraya Voyager & Orion Upgrader.

The installer can be downloaded from the Thuraya broadband update page available on www.thuraya.com

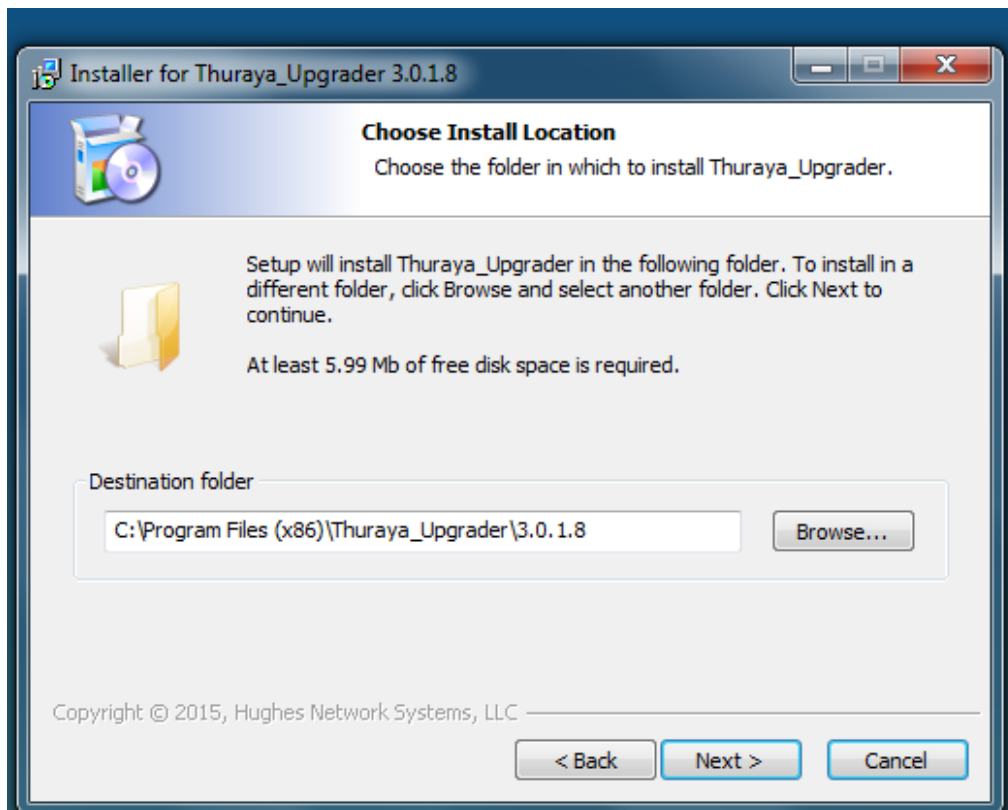
Important Note: The Voyager and Orion Upgrader can include 3 separate updates to be run: 'Upgrade SW', 'Upgrade PIC' and 'Upgrade ADU.' If there is a difference between the current software version and the new software version then appropriate element must be updated.

Once the package is downloaded Run this executable file.

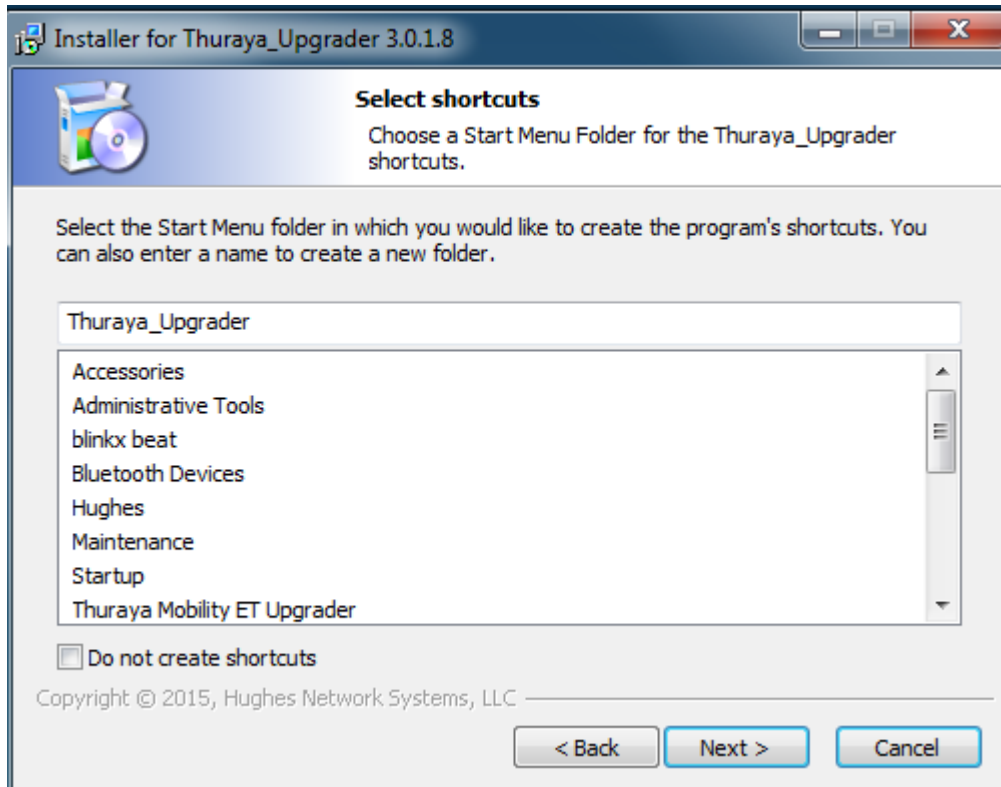
This is the first screen of the Installer.



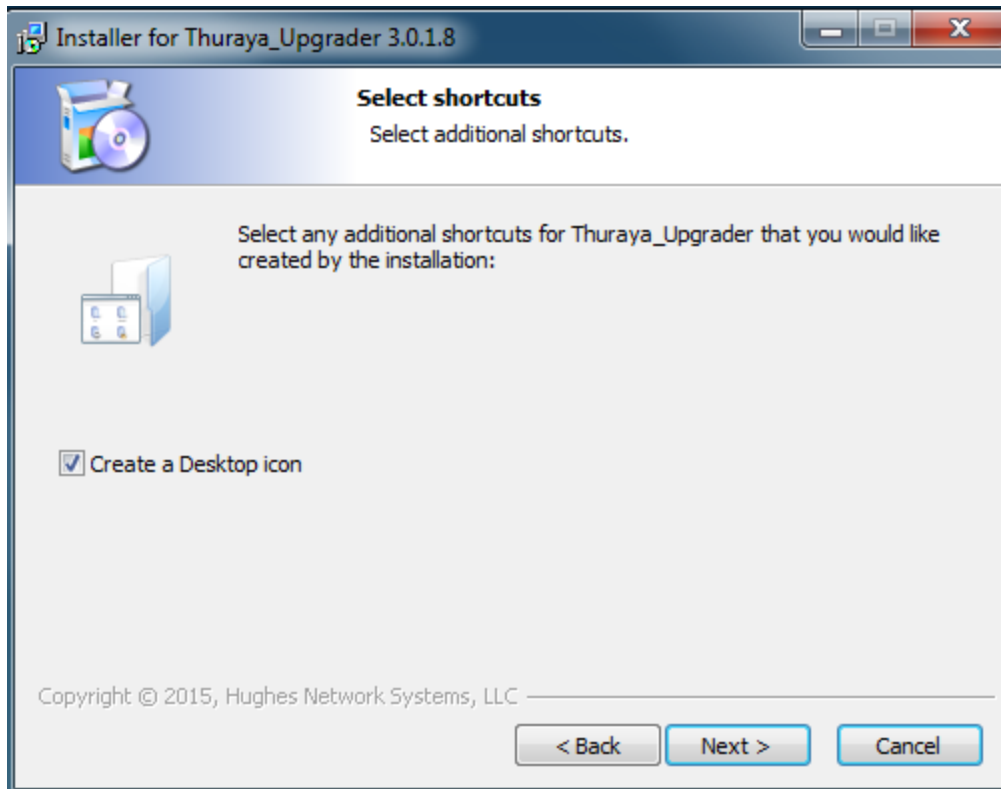
Press 'Next'.



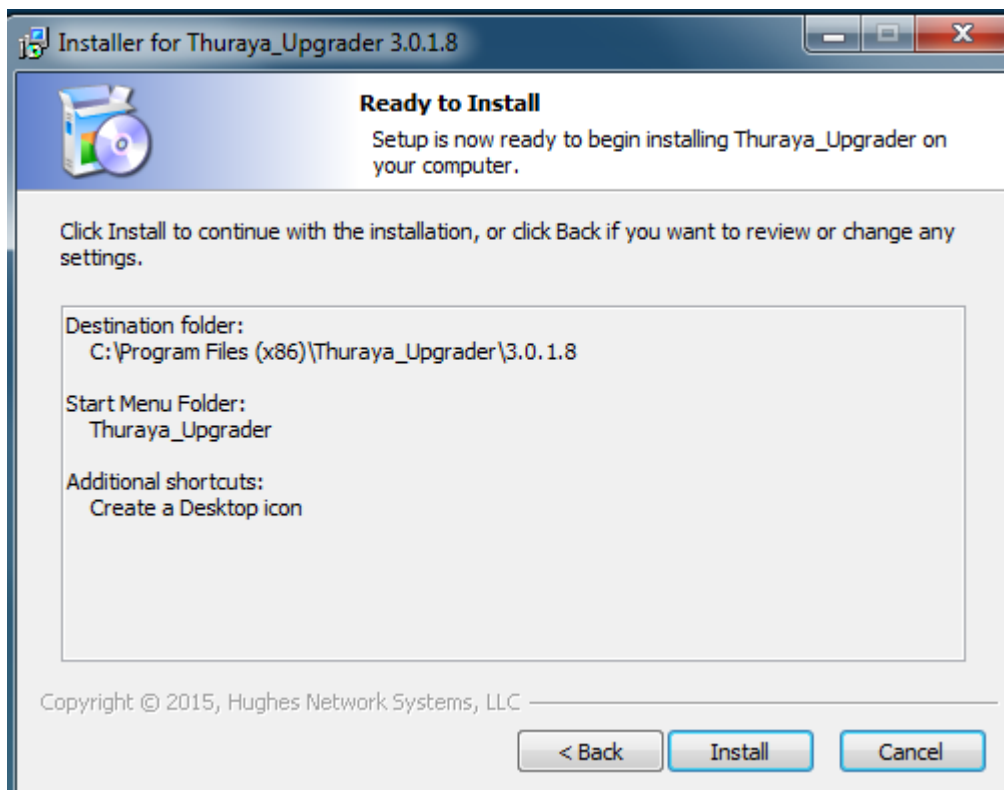
Press 'Next'.



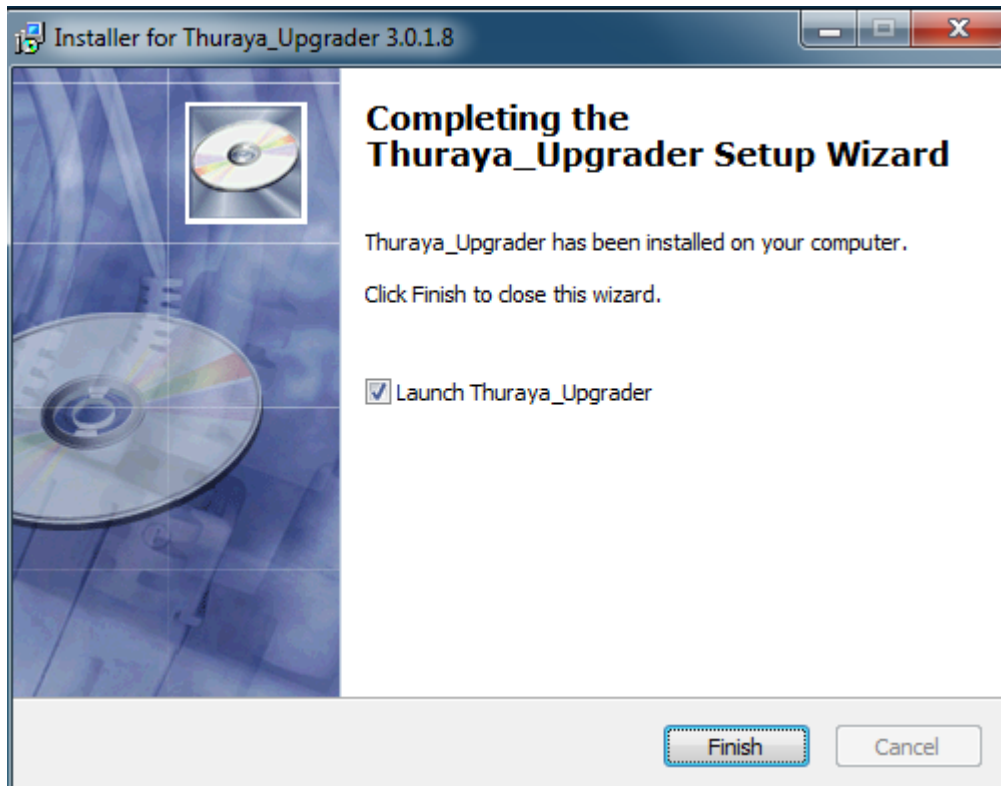
Press Next



Press Next



Press Next



Press Finish

You have successfully installed the Upgrader for the Thuraya Voyager and Orion.

UPGRADING THE THURAYA Voyager or Orion

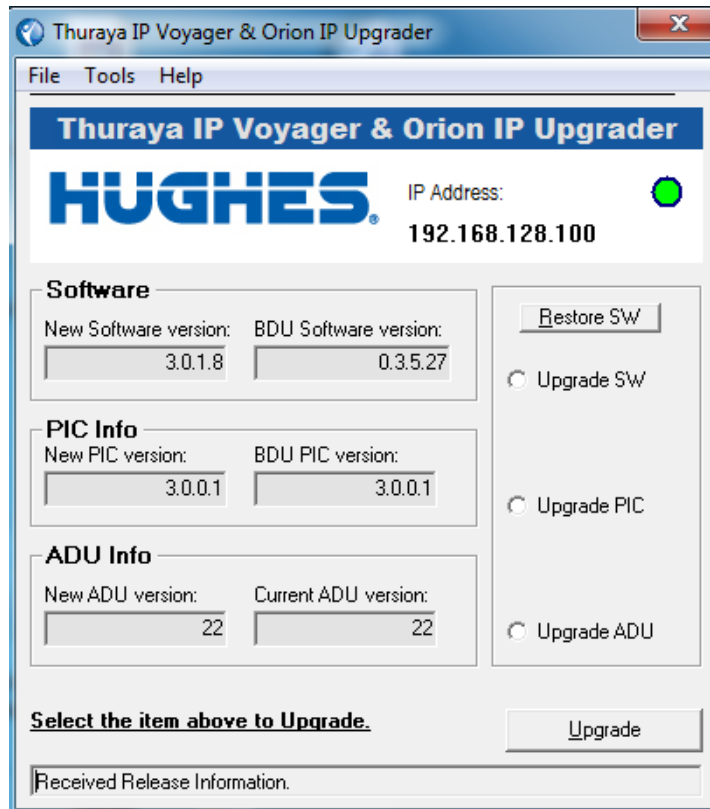
The below shortcut will appear on your desktop.



In the event of getting any errors of unable to reach IP address 192.168.128.100, this is caused as the default IP address of the terminal couldn't be reached.

If the IP of the unit is other than the default 192.168.128.100, please go to 'Thuraya Upgrader>Tools> Configure Modem Interface and enter the correct IP.

Close and restart the Thuraya Upgrader application after changing the IP address to 192.168.128.100

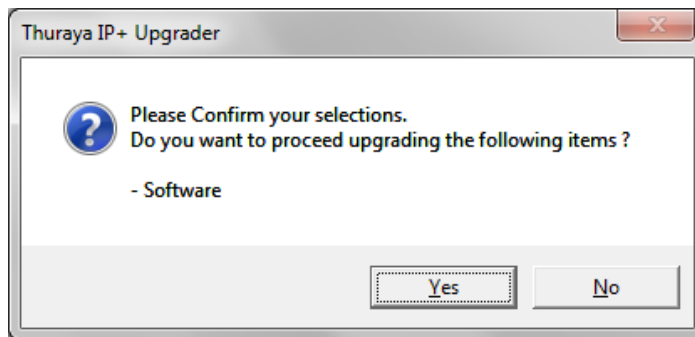


The 'New software version' indicates the software you are going to upgrade your Thuraya Voyager or Orion.

The 'Modem software version' indicates the software version currently loaded on your Thuraya Voyager or Orion.

This release includes the PIC and ADU upgrade. The New ADU version is 21. Select the upgrade SW option that has the latest indication and opt to upgrade.

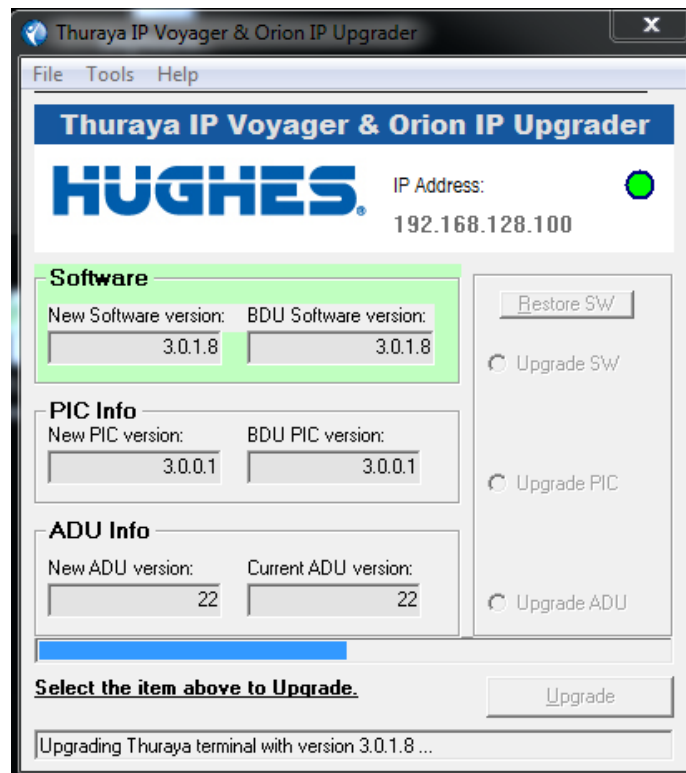
Note: The Upgrade will take approximately 3 minutes. Please do not disturb or disconnect the setup while the upgrade is ongoing.

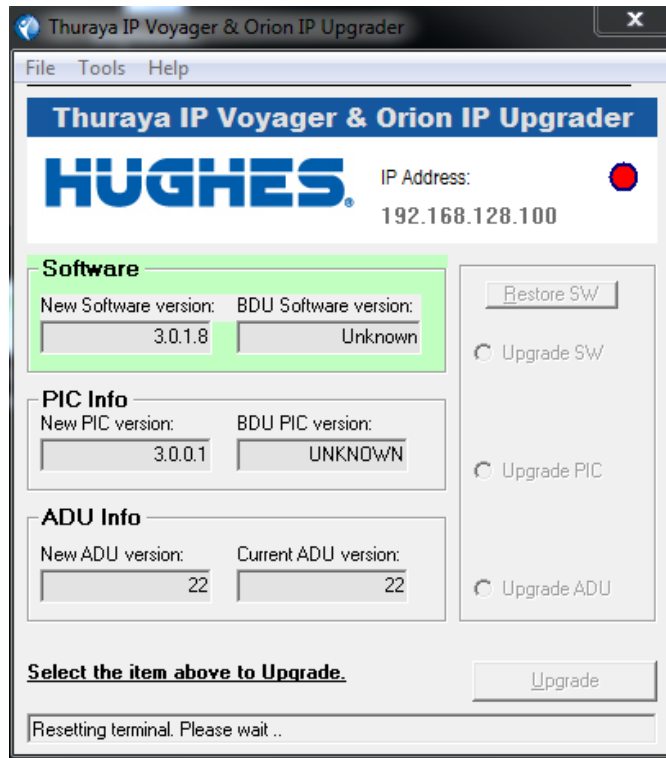


Press Yes

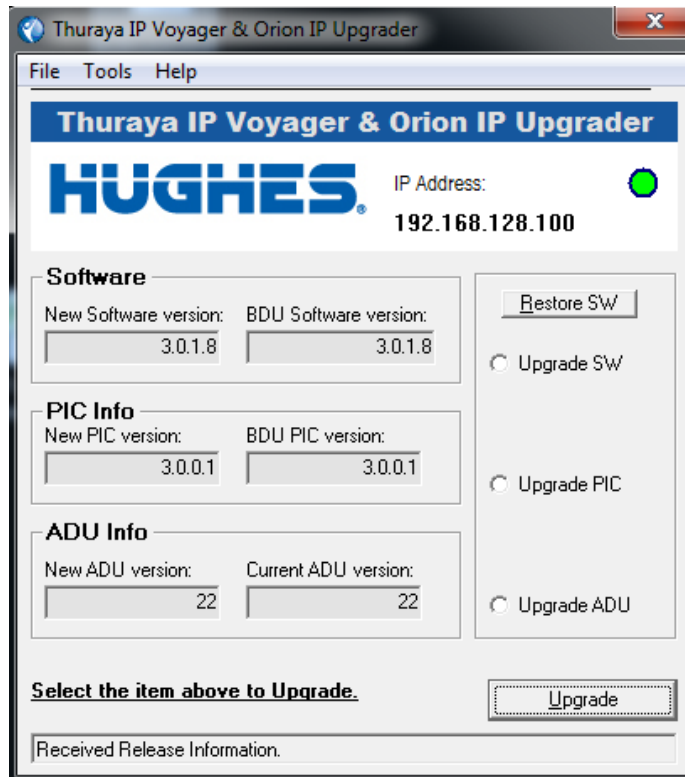
The following screens will be displayed during the software UPGRADE process.

Upgrade in process





After the upgrade process is completed, the Thuraya Voyager or Orion will now restart.



The Thuraya Voyager or Orion software has been successfully upgraded. Please follow the similar self-guiding steps for the PIC upgrade.